

# Licensing Sub-Committee Report

Item No:	
Date:	27 July 2017
Licensing Def No.	47/0500C/LIDN New Dramings Liganos
Licensing Ref No:	17/05986/LIPN - New Premises Licence
Title of Departs	Fragge
Title of Report:	Freggo 27-29 Swallow Street
	London
	W1B 4DW
Donort of	Director of Dublic Protection and Licensing
Report of:	Director of Public Protection and Licensing
Wards involved:	West End
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Policy context:	City of Westminster Statement of Licensing Policy
Tolloy context.	Oity of Westiminster Statement of Licensing Folicy
Financial summary:	None
Report Author:	Miss Yolanda Wade
	Senior Licensing Officer
O control to to "	T-11
Contact details	Telephone: 020 7641 1884

Email: ywade@westminster.gov.uk

## 1. Application

1-A Applicant and prem	ises		
Application Type:	New Premises Licence, L	icensing Act 200	3
Application received date:	1 June 2017		
Applicant:	Gioma (UK) Limited		
Premises:	Freggo		
Premises address:	27-29 Swallow Street London	Ward:	West End
	W1B 4DW	Cumulative	West End
		Impact Area:	
Premises description:	According to the application		shall operate as
	a delicatessen/café/restau	urant	
Premises licence history:	This an application for a n	ew premises lice	ence and
	therefore no premises lice	ence history exist	
Applicant submissions:	Appendix 2		

1-B Pr	oposed lic	ensable	ac	tivities and	d hours			
Recorded	l Music				Indoors,	outdoors o	r both	Indoors
Day:	Mon	Tues	3	Wed	Thur	Fri	Sat	Sun
Start:	08:00	08:00		08:00	08:00	08:00	08:00	10:00
End:	23:30	23:30		23:30	23:30	00:00	00:00	22:30
Seasonal standard	variations timings:	/ Non-	the pe	e permitted	hours on N Irs on New	lew Year's I Year's Day	Eve to the	

Late night	t refreshm	ent		Indoors,	outdoors o	r both	Both
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	23:00	23:00	23:00	23:00	23:00	23:00	
End:	23:30	23:30	23:30	23:30	00:00	00:00	
Seasonal	variations	/ Non-	All licensable	activities sl	hall be exte	nded from t	the end of
standard	timings:		the permitted	hours on N	lew Year's E	Eve to the s	start of
	_		permitted hou	irs on New	Year's Day.		
			Sundays befo				

Sale by re	etail of alco	hol		On or off	sales or bo	oth:	Both
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	08:00	08:00	08:00	08:00	08:00	08:00	10:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	22:30

Seasonal variations/ Non-	All licensable activities shall be extended from the end of
standard timings:	the permitted hours on New Year's Eve to the start of
	permitted hours on New Year's Day.
	Sundays before Bank Holidays 08:00- 00:00

Hours pre	emises are	open to	th	e public				
Day:	Mon	Tues		Wed	Thur	Fri	Sat	Sun
Start:	07:00	07:00		07:00	07:00	07:00	07:00	07:00
End:	00:00	00:00		00:00	00:00	00:30	00:30	23:00
Seasonal standard	variations timings:	/ Non-	the pe	e permitted rmitted hou	hours on N Irs on New	hall be exte lew Year's I Year's Day olidays 07:0	Eve to the s	
Adult Ent	ertainment	:	N/	Α				

## 2. Representations

2-A Responsib	ole Authorities
Responsible Authority:	The Metropolitan Police (withdrawn)
Representative:	PC Adam Deweltz
Received:	8 <sup>th</sup> June 2017

With reference to the above, I am writing to inform you that the Metropolitan Police, as a Responsible Authority, will be making a representation against this application.

The venue is situated within the Cumulative Impact Area. It is our belief that if granted the application would undermine the Licensing Objectives in relation to The Prevention of Crime and Disorder.

I have been through the operating schedule and note your conditions.

The Police has withdrawn their representation to the application as the applicant have agreed their proposed conditions

Responsible Authority:	The Environmental Health Service (withdrawn)
Representative:	
	Anil Drayan
Received:	29 <sup>th</sup> June 2017

I refer to the application for a new premises licence for the above premises which is located in the West End Cumulative Impact Area.

The applicant has submitted a plan of the premises ref. project no. B14/042, drawing no 500, date

15.05.17 showing the proposed licensable area.

#### The following licensable activities are being sought:

- 1. To provide for the Supply of Alcohol 'On' and 'Off' the premises between 08:00 and 23.30 Monday to Thursday, 08:00 to 00:00 Friday and Saturday and 10:00 and 22:30 Sunday
- 2. To provide Late Night Refreshment 'indoors' and 'outdoor' between 23:00 and 23:30:00 ho Monday to Thursday and 23:00 and 00:00 Friday and Saturday.
- 3. To provide Recorded Music 'indoors' between 08:00 and 23.30 Monday to Thursday, 08:00 00:00 Friday and Saturday and 10:00 and 22:30 Sunday
- 4. Non-Standard timings for all the above licensable activities extended from the end of permithem hours on New Year's Eve to the start of permitted hours on New Year's Day and Sundays before Bank Holidays 23:00 and 00:00 hours.

# I wish to make the following representations based on the plans submitted and the suppor operating schedule:

- 1. The hours requested for and the Supply of Alcohol 'On' and 'Off' the premises may lead to a increase in Public Nuisance in the West End Cumulative Impact Area
- The hours requested for Late Night Refreshment may lead to an increase in Public Nuisan in the West End Cumulative Impact Area
- 3. The hours requested for and the provision of Late Night Refreshment may lead to an increin Public Nuisance in the West End Cumulative Impact Area
- 4. The non-standard timings requested for all the above licensable activities may lead to an increase in Public Nuisance in the West End Cumulative Impact Area

#### Environmental Health also makes the following comments:

- An extensive list of conditions has been offered in the operating schedule and these are under consideration. However it is noted that the terms offered for the provision of alco may not be consistent with Westminster's Statement of Licensing policy in the West Er Cumulative Impact Area in that the full terms of model condition 66 have not been offe as a condition.
- The provision of sanitary accommodation for any proposed capacity must be in line with British Standard 6465 in order to help with preventing an increase in Public Nuisance i the West End Cumulative Impact Area. It is noted that it is intended to use the facilities provided at the two premises licences currently operating at 25/27 Swallow Street. However the overall capacities for all three licences shall need to be assessed so that there is no reduction in standards with regards to BS6465.
- It is noted that there is intention to use an external area. The applicant is advised that if
  area is not a private forecourt then the following permissions will also need to be obtain
  to utilise the area as proposed:
  - Tables and Chairs Licence under the Westminster Act 1999.
  - Planning permission.
- The premises will also need to be assessed for its food preparation/cooking facilities in

order to evaluate whether Public Nuisance may arise from odour and/or the operation any plant and machinery. Also further clarification is sought on the use of any external area particularly on its hours of use.

The Environmental Health Service has withdrawn their representation to the application.

Responsible	The Licensing Authority
<b>Authority:</b>	
Representative:	Mr David Sycamore
Received:	29 <sup>th</sup> June 2017

I write in relation to the application submitted for a new Premises Licence for the following premises –

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011 the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety

The premises is located within the West End Cumulative Impact and as such a number of Policy points must be considered. The application is currently seeking to go beyond core hours for the sale of alcohol (on and off the premises) and opening hours. Recorded music is also sort from 08:00 hours, which is again outside of core hours.

CIP1 policy states - It is the Licensing Authority's policy to refuse applications in the Cumulative Impact Areas for: pubs and bars, fast food premises, and premises offering facilities for music and dancing; other than applications to vary hours within the Core Hours under Policy HRS1.

We would expect the premises to offer to reduce the hours sort to core hours as listed below which include the hours the premises are open to the public.

The supply of alcohol for consumption on the premises:

Friday and Saturday: 10:00 to midnight

Sundays immediately prior to Bank Holidays: Midday to midnight

Other Sundays: Midday to 22:30

Monday to Thursday: 10:00 to 23:30

The supply of alcohol for consumption off the premises:

Monday to Saturday: 08:00 to 23:00

Sundays: 10:00 to 22:30

The provision of other licensable activities:

Friday and Saturday: 09:00 to midnight

Sundays immediately prior to Bank Holidays: 09:00 to midnight

Other Sundays: 09:00 to 22:30

Monday to Thursday: 09:00 to 23.30

Please accept this as a formal representation and we look forward to seeing additional information so we may consider withdrawing our representation. The information will need to state why this application should be considered as an exemption to policy. We note an amended model condition 66 has been applied, if the full model conditions was to be applied for this would then allow the application to comply with our conditions and core hours. Please could we also ask for a guide as to how many people will be permitted on the premises.

## 3. Policy & Guidance

The following policies w apply:	ithin the City Of Westminster Statement of Licensing Policy
Policy HRS1 applies:	(i) Applications for hours within the core hours set out below in this policy will generally be granted, subject to not being contrary to other policies in the Statement of Licensing Policy.
	(ii) Applications for hours outside the core hours set out below in this policy will be considered on their merits, subject to other relevant policies.
Policy CIA1 applies:	(i) It is the Licensing Authoritys policy to refuse applications in the Cumulative Impact Areas for: pubs and bars, fast food premises, and premises offering facilities for music and dancing; other than applications to vary hours within the Core Hours under Policy HRS1.

must demonstrate that they will not add to cumulative impact in the Cumulative Impact Areas.
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## 4. Appendices

Appendix 1	Applicant supporting documents
Appendix 2	Premises history
Appendix 3	Proposed conditions
Appendix 4	Residential map and list of premises in the vicinity

Report author:	Miss Yolanda Wade
	Senior Licensing Officer
Contact:	Telephone: 020 7641 1884 Email: ywade@westminster.gov.uk

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.  Background Documents – Local Government (Access to Information) Act 1972			
1	Licensing Act 2003	N/A	
2	City of Westminster Statement of Licensing Policy	7 <sup>th</sup> January 2016	
3	Amended Guidance issued under section 182 of the Licensing Act 2003	March 2015	
4	The Application Form	1 <sup>st</sup> June 2017	
5	The Metropolitan Police Representation	8 <sup>th</sup> June 2017	
6	The Licensing Authority Representation	29 <sup>th</sup> June 2017	
7	The Environmental Health Service Representation	29 <sup>th</sup> June 2017	

## FREGGO PREMISES LICENCE CONDITIONS

- 1. The premises, including in any permitted external area, shall only operate as a Shop and Deli. The Deli shall only operate in a way;
  - (i) in which customers are shown to their table,
  - (ii) where the supply of alcohol is by waiter or waitress service only,
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
  - (iv) which do not provide any take away service of deep fried food or drink for immediate consumption,
  - (v) which do not provide any take away service of fast food or drink after 23.00, and
  - (vi) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.

- 2. Save for in any permitted external area all sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises.
- A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognized photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 4. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorized officer throughout the entire 31 day period.
- 5. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff

- member must be able to provide a Police or authorized council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
- 6. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 7. All tables and chairs shall be removed from the outside area by 23.00 each day.
- 8. Save for in any permitted external area patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 9. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 10. No collections of waste or recycling materials (including bottles) from the premises shall take place between (23.00) and (08.00) on the following day.
- 11. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
- 12. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
- 13. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 14. The number of persons accommodated at the premises (excluding staff) shall not exceed [XXX]. Subject to the sanitary accommodation being improved to the satisfaction of the Council's Environmental Health Officer, the capacity may be increased to such number as may be agreed with the licence holder. The actual capacity will only increase when an appropriate condition to that effect has replaced this condition on the licence.
- 15. No licensable activities shall take place at the premises until the premises has been assessed as satisfactory by the Environmental Health Consultation Team at which time this condition shall be removed from the Licence by the licensing authority.
- 16. The sale of alcohol for consumption on the premises shall only be permitted during the hours the sanitary facilities at 25/27 Swallow Street are available to patrons

Premises History Appendix 2

There is no licence or appeal history for the premises.

## CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

## **Mandatory Conditions**

- 1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
- 2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
- 3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
    - drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
  - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
    - (a) a holographic mark, or
    - (b) an ultraviolet feature.
- 7. The responsible person must ensure that—
  - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor.

For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
  - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) "permitted price" is the price found by applying the formula -

P = D+(DxV)

Where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
  - (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
  - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## Proposed Conditions by Applicant as part of the Operating Schedule

- 9. The premises, including in any permitted external area, shall only operate as a Shop and Deli. The Deli shall only operate in a way;
  - (i) in which customers are shown to their table
  - (ii) where the supply of alcohol is by waiter or waitress service only
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
  - (iv) which do not provide any take away service of deep fried food or drink for immediate consumption,
  - (v) which do not provide any take away service of fast food or drink after 23.00, and
  - (vi) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.

- 10. Save for in any permitted external area all sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises.
- 11. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognized photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 12. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorized officer throughout the entire 31 day period.
- 13. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police or authorized council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
- 14. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 15. All tables and chairs shall be removed from the outside area by 23.00 each day.
- 16. Save for in any permitted external area patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 17. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

- 18. No collections of waste or recycling materials (including bottles) from the premises shall take place between (23.00) and (08.00) on the following day.
- 19. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
- 20. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
- 21. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 22. The number of persons accommodated at the premises (excluding staff) shall not exceed [XXX]. Subject to the sanitary accommodation being improved to the satisfaction of the Council's Environmental Health Officer, the capacity may be increased to such number as may be agreed with the licence holder. The actual capacity will only increase when an appropriate condition to that effect has replaced this condition on the licence.
- 23. No licensable activities shall take place at the premises until the premises has been assessed as satisfactory by the Environmental Health Consultation Team at which time this condition shall be removed from the Licence by the licensing authority.
- 24. The sale of alcohol for consumption on the premises shall only be permitted during the hours the sanitary facilities at 25/27 Swallow Street are available to patrons

### **Proposed Conditions by the Police**

- 25. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.
- 26. ON sales of alcohol to start at 10am.
- 27. After 22:00 hours no alcohol shall be served in glass drinking vessels in the outside external area.

